

# **Owner's Manual**



# iPod Out and iPod Video Out interface

#### Unit compatibility

iPod touch 2nd generation iPod touch 3rd generation iPod touch 4th generation iPhone 4 iPhone 3G iPhone 3GS	iOS 4.0 and up
iPad	iOS 4.2 and up

## **Before You Start**



#### DO NOT DISASSEMBLE OR ALTER

Doing so may result in an accident, fire or electric shock.

#### Do not block your view

Do not mount product or any added audio and/or video equipment where it can block your view through the windshield or your view of dashboard indicators and displays.

#### Do not block the airbag

Do not mount product or any added audio and/or video equipment where it can obstruct the operation of the safety device such as the airbag.

#### Distraction warning

Do not let product or any added audio and/or video equipment to distract you while you are driving.

#### BEFORE WIRING, DISCONNECT THE CABLE FROM THE NEGATIVE BATTERY TERMINAL

Before starting any installation work, you must wait 90 seconds after turning the ignition switch to the LOCK position and disconnecting the negative (-) terminal from the battery. The supplemental restraint system (airbag) is equipped with a backup power source, if installation work is started less 90 seconds after disconnection of the negative (-)battery terminal, the SRS may deploy. When the negative (-) terminal cable is disconnected from the battery the clock and audio systems memory will be erased. Before starting installation work make a record of the clock and audio systems memory settings. When installation is complete, reset the clock and audio systems to their previous settings. Power tilt, power telescopic steering column, front power seats, power mirrors, and power shoulder belt anchorage are equipped with a memory function. The rear power seat is not equipped with a memory function, eand they can make a record of the memory contents, rear power seat is not equipped with the memory function. When installation is complete, it is necessary to readjust the features to their previous settings. Never use a backup power supply (such as another battery) during installation work to avoid losing these memory settings.



#### DO NOT SPLICE INTO ELECTRICAL CABLES

Never cut away cable insulation to supply power to other equipment. Doing so will exceed the current carrying capacity of the wire and result in fire or electric shock.

#### DO NOT ALLOW CABLES TO BECOME ENTANGLED IN SURROUNDING OBJECTS

Cables or wiring that obstruct or get caught on the places such as the steering wheel, shift lever, brake pedals, etc. can be extremely hazardous.

#### DO NOT INSTALL IN LOCATIONS WITH HIGH MOISTURE OR DUST

Moisture or dust may result in product failure.

#### HAVE THE WIRING AND INSTALLATION DONE BY EXPERTS

The wiring and installation of this product requires special technical skills and experience.

#### **USE ONLY SPECIFIED ACCESSORY PARTS**

Use of other than specified parts may damage product internally.

#### FOLLOW THE OPERATIONAL AND INSTALLATION MANUALS.

YOU SHOULD READ AND FAMILIARIZE YOURSELF THOROUGHLY WITH THE FOLLOWING INFORMATION PRIOR TO INSTALLING AND USING THIS UNIT. IN ADDITION, YOU MUST CAREFULLY READ AND FOLLOW THE INSTALLATION SCHEMATICS/INSTRUCTIONS FOR THE PRODUCT AND THE VEHICLE IN WHICH IT IS BEING INSTALLED. FAILURE TO FOLLOW INSTALLATION INSTRUCTIONS MAY DAMAGE THE PRODUCT AND THE VEHICLE, WILL VOID THE PRODUCT WARRANTY, MAY VOID THE VEHICLE WARRANTY

#### CHECK YOUR LOCAL LAWS

Some States/Provinces or other governmental jurisdictions (such as cities) may have laws that prohibit the operation of a video screen within the sight of the Driver. If you have purchased such a product, you should use the product only in locations where it is legal to do so, and if you do use the product, set up the screen so it is only visible to passengers.

#### **TROUBLESHOOTING**

Should this product fail to operate properly, please contact your Dealer or our Customer Service Department at support@vaistech.com.

# (i) IMPORTANT

- iPod is a registered trademark of Apple Computer, Inc., registered in the United States and other countries.
- The iPod has NOT been designed to withstand automotive temperature extremes. You may damage your iPod
  If you leave it inside the vehicle on a hot or cold day. For further information please refer to the iPod manual.

# (i) About iPod Operation

- The iPod is charging as long as it's connected to the SL2iC unit and the vehicle's ignition is "ON" or in the "Acc" position. The head unit does not have to be "ON".
- The iPod automatically turns ON when you turn the ignition key into the "ON" or "Acc" position.
- The iPod automatically turns OFF when the vehicle's ignition key is turned OFF. (The iPod is paused and does into Sleep mode after two minutes of inactivity).
- "Ok to disconnect" is shown on the iPod display while it is connected to this unit. The keys and wheel on the front of the iPod are disabled when in this mode.

VAIS Technology accepts no responsibility for loss of data on the iPod, even if that data is lost while using this unit

This unit is equipped with:

- Built-in Electronic Ground Noise Isolator to eliminate unwanted car engine noise and iPod related noise.
- Resettable Fuses (provides protection for electronic circuits from overcurrent conditions)

# (i) IMPORTANT PLEASE READ!

PLEASE CAREFULLY READ ALL WARNINGS, LICENSING AGREEMENT, DISCLAIMERS AND LIMITED WARRANTY BEFORE USING SL2IC PRODUCT. BY INSTALLING AND/OR USING SL2IC PRODUCT YOU ARE AGREEING TO ALL TERMS AND CONDITIONS.

DO NOT ALLOW OTHER PEOPLE TO USE THIS SYSTEM UNTIL THEY HAVE READ AND UNDERSTOOD THE INSTRUCTIONS IN THIS MANUAL AND CAR MANUFACTURE MANUAL.

# (i) IMPORTANT PLEASE READ!

# **MARNING**

VAIS TECHNOLOGY SHALL NOT BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES OR DAMAGES TO PERSONS OR PROPERTY ARISING OUT OF THE USE OF THE PRODUCT, OR FOR ANY LOSS OF BUSINESS OR PROFITS, EVEN IF VAIS TECHNOLOGY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. VAIS TECHNOLOGY'S LIABILITY FOR BREACH OF WARRANTY SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT, NOTWITHSTANDING ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

DRIVERS OF THE VEHICLE ARE SOLELY RESPONSIBLE FOR THE SAFE OPERATION OF THE VEHICLE AND THE SAFETY OF YOU AND YOUR PASSENGERS. FOR SAFETY PURPOSES, THE VIDEO FUNCTIONALITY SHOULD NOT BE USED WHILE THE VEHICLE IS BEING DRIVEN. SUCH USE COULD BE A DISTRACTION TO THE DRIVER, WHICH COULD CAUSE AN ACCIDENT LEADING TO SERIOUS INJURY OR DEATH.

Some states/provinces or other governmental jurisdictions (such as cities) may have laws that prohibit the operation of a video screen within the sight of the driver. You should use the Product only in locations where it is legal to do so. Although VAIS Technology strongly recommends that the Video Functionality of this Product not be used at any time while the vehicle is in motion, it is your responsibility to determine whether the Product can be legally used in any given location. Any use of the Product in any location where it is illegal to do so may prohibit you from recovering damages in the event of an accident or may be useable against you as evidence of negligence.

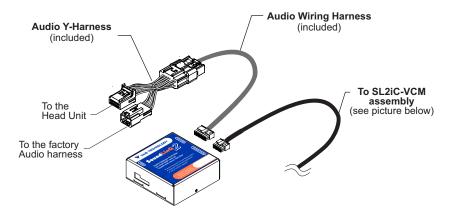


#### **Important Please Read!**

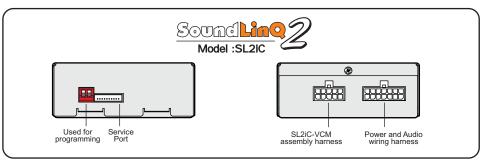


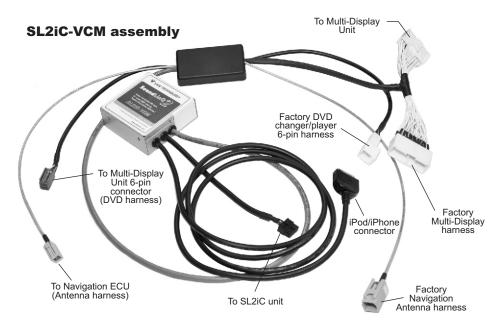
- (1) After a delay of five seconds, this product will automatically bypass the automobile manufacturer's on-screen warnings concerning use of the onboard navigation system. These warnings are: "Caution, Drive safely and obey traffic rules. Watching this screen while vehicle is in motion can lead to a serious accident. Make selections only while stopped. Some map data may be incorrect. Read safety instructions in Navigation Manual."
- (2) PLEASE PRE-NOTIFY EVERY DRIVER OF THIS VEHICLE OF THE CONTENT OF THE AUTOMOBILE MANUFACTURER'S WARNING.
- (3) IF YOU PREFER THAT THIS PRODUCT NOT ELIMINATE THE FOREGOING WARNINGS, YOU MAY DISABLE THIS FEATURE BY FOLLOWING THE INSTRUCTIONS IN THIS OWNER'S MANUAL, OR REFER TO INSTRUCTIONS AVAILABLE ON THE MANUFACTURER'S WEBSITE WWW.VAISTECH.COM.

# **Connecting SoundLinQ2 (SL2iC)**

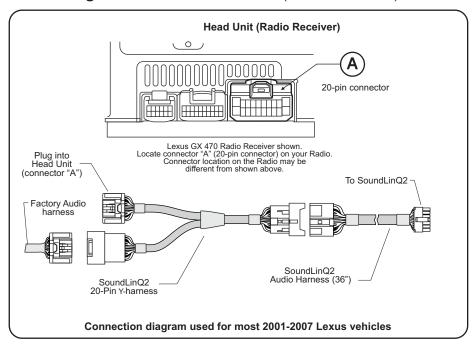


# **Connecting the units**

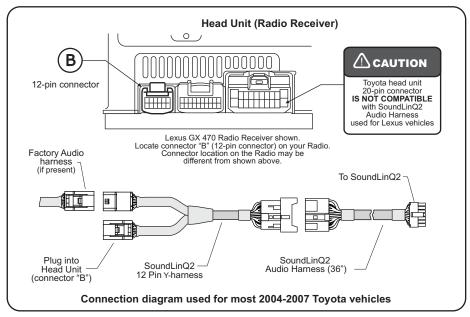




### Connecting SoundLinQ2 to head unit (for Lexus vehicles)



# Connecting SoundLinQ2 to head unit (for Toyota vehicles)



**MARNING** 

Installation 7

# (i) IMPORTANT

We strongly recommend that you install the unit in easily accessible location. So you can later upgrade the unit or re-program it in case of incorrect programming.

#### Installation

- Gain access to the back of you vehicle's Head Unit.
- Find the same port as our Audio Harness (see "Connecting SoundLinQ2 to head unit")
- Disconnect the existing connector and plug in our Audio connector into this port, then plug female end of Audio Harness to the plug in for your factory connector. Audio harness female connector is not used In some vehicles.
- Plug the other end of Audio cable into designated port on SoundLinQ2.
- Connect iPod cable as shown in the "Connecting SoundLinQ2" picture.
- Setup proper Emulation Mode for this unit (see "Emulation Mode Selection")
- Turn the car on and check SoundLinQ2 functionality and (especially Text capability) before the final assembly.
- Make sure your iPod has at least two playlists, in order for this unit to operate properly.
- Please mount this unit in easy accessible location for upgrading and re-programming purposes.
- Secure the Head Unit in its original position.

#### **Emulation Mode Selection**

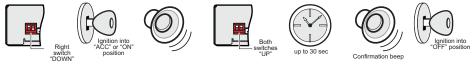
MD Changer Emulation Mode programming steps:

- Properly install this unit.
- Put both programming switches in "DOWN" position.
- Put ignition switch into "ACC" position.
- Wait for long beep followed by a few short beeps. This take up to one minute.
- Return programming switches into their default position (both switches "UP").
   Wait up to 30 seconds until confirmation beep.
- Put ignition switch into the "OFF" position. Wait at least 10 seconds.
- Put ignition switch into "ACC" position.
- Check SoundLinQ2 for functionality, especially TEXT capabilities.



#### CD Changer Emulation Mode programming steps:

- Properly install this unit.
- Put "Right" programming switch in the "DOWN" position.
- Put ignition switch into the "ACC" position.
- Wait for long beep followed by a few short beeps. This may take up to one minute.
- Return programming switches into their default position (both switches "UP").
   Wait up to 30 seconds until confirmation beep.
- Put ignition switch into the "OFF" position. Wait at least 10 seconds.
- Put ignition switch into "ACC" position.
- Check SoundLinQ2 for functionality, especially TEXT capabilities.



# (i) IMPORTANT

- Improper Emulation Mode setting may cause this unit to be unrecognized by head unit.
- CD or MD Changer Emulation Mode Programming MUST BE DONE in order for the unit to find proper address location in the vehicle Audio/Video network

#### CD-MP3 Emulation Mode Selection (CD-MP3 emulation)

CD-MP3 Emulation Mode programming steps:

- Properly install this unit.
- Put "Left" programming switch in "DOWN" position.
- Put ignition switch into the "ACC" position.
- Wait for long beep followed by a few short beeps. This may take up to one minute.
- Return programming switches into their default position (both switches "UP").
   Wait up to 30 seconds until confirmation beep.
- Put ignition switch into the "OFF" position. Wait at least 10 seconds.
- Put ignition switch into "ACC" position.
- Check SoundLinQ2 for functionality, especially TEXT capabilities.







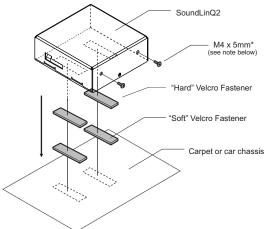








#### Mounting unit using Velcro fasteners



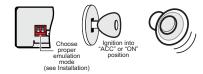
#### **♣** NOTE

- Velcro Fasteners are not included
- VAIS Technology strongly recomand to ground unit to the car chassis for best results
- Do not more the 5mm size screws. Using screws larger then 5mm may damage the PCB board.

#### Force 2 Mode programming steps:

- Put switches in appropriate position (CD or MD) for programming according to application guide.
- Put ignition switch to "ACC" position.
- Wait for long beep followed by a few short beeps. This may take up to one minute.
- Put "Both" programming switches in "UP" position, wait for long beep (can take up to 30 seconds)
- Put "Right" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "UP" position, no beep.
- Put "Left" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "UP" position, no beep.
- Put "Right" programming switch in "UP" position, wait for long beep.
- Put ignition switch to "OFF" position.
- Wait at least 10 seconds.
- Put ignition switch into "ACC" or "ON" position.

#### **Emulation Mode Selection**



#### Force 2 Mode Program



Wait up to 30 sec

Long confirmation beep







DOWN'









Right switch stays "DOWN" Left switch "DOWN"



Wait for short beep



Right switch stays "DOWN" Left switch "UP"



Right switch stays "DOWN" Left switch "DOWN"









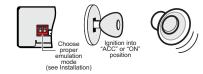




#### Force 3 Mode programming steps:

- Put switches in appropriate position (CD or MD) for programming according to application guide.
- Put ignition switch to "ACC" position.
- Wait for long beep followed by a few short beeps. This may take up to one minute.
- Put "Both" programming switches in "UP" position, wait for long beep (can take up to 30 seconds)
- Put "Right" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "UP" position, no beep.
- Put "Left" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "UP" position, no beep.
- Put "Left" programming switch in "DOWN" position, wait for beep.
- Put "Left" programming switch in "UP" position, no beep.
- Put "Right" programming switch in "UP" position, wait for long beep.
- Put ignition switch to "OFF" position
- Wait at least 10 seconds
- Put ignition switch into "ACC" or "ON" position.

#### **Emulation Mode Selection**



#### Force 3 Mode Program



Wait up to 30 sec





Long confirmation beep



Wait for short beep



stays "DOWN" Left switch "DOWN"



Wait for short been



Right switch stays "DOWN" Left switch "UP"



Right switch stays "DOWN" Left switch "DOWN"



Wait for short been



Right switch stays "DOWN" Left switch "UP"



Right switch stays "DOWN" Left switch "DOWN"



Wait for short beep



Right switch stays "DOWN" Left switch "UP"



Right switch stays "DOWN" Left switch



Wait for short been



Both switches



Wait for long beep

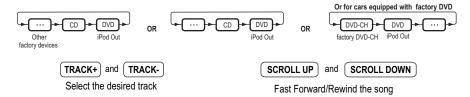




Wait 10 sec

## **Functionality Description**

Using your "Disc" button to cycle through your playback options selection will be as follows...



Once DVD mode is activated a "DVD Hint" screen will appear, just wait a few seconds and the button will be pushed automatically.



To access the controls just touch the screen anywhere to display control buttons.

# (i) IMPORTANT PLEASE READ!

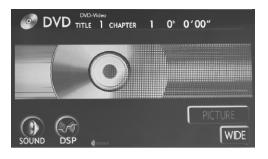
DRIVE SAFELY AND FOLLOW TRAFFIC RULES.

VAIS TECHNOLOGY AND/OR ITS SUPPLIERS SHALL NOT BE HELD RESPONSIBLE FOR ANY USE OF THIS PRODUCT OR ANY DIRECT AND INDIRECT CONSEQUENCES THEREOF. WATCHING THIS SCREEN AND MAKING SELECTIONS WHILE DRIVING CAN CAUSE A SERIOUS ACCIDENT, DAMAGE, OR BREAK THE LAW.

IF YOU USE THIS PRODUCT IN YOUR VEHICLE, IT IS YOUR RESPONSIBILITY TO MAKE YOUR PASSENGERS AWARE OF THE ABOVE WARNING.

When you are in DVD mode you can push the "Audio" button to get the DVD option screen to appear. (shown below) Pressing the "Picture" button will return you to the video playback screen ("iPod Out" or "iPod Video Out").

In some vehicles the "Disc" and/or "Audio" buttons will also cause the screen to revert to video playback.



Pressing the "Wide" button will allow you to change the format in which the video is played. Options are as follows: Normal, Wide1, Wide2



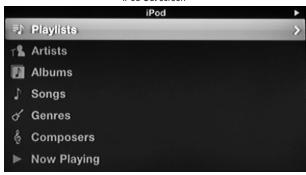
Using "Wide2" may cut off some of the picture!

SL2iC Welcome Screen will be displayed every time you activate SL2iC device for about 5 sec. Safety warning be displayed right after it for another 5 sec.

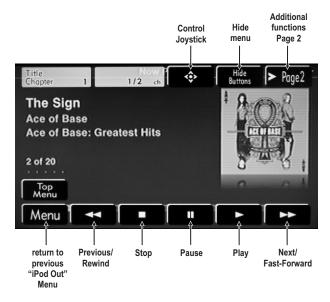


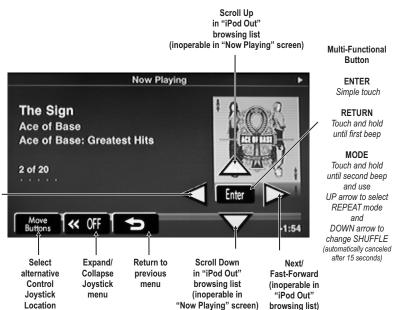
SL2iC Welcome Screen will be displayed if NO video source present SL2iC Welcome Screen will be displayed if NO iPod/iPhone is connected.

#### iPod Out screen



Touch the screen anywhere to display control buttons.





Previous/ Rewind (inoperable in "iPod Out" browsing list)



#### **Activate / Deactivate Navigation/BlueTooth Unlock Function**



All 3 buttons used to activate/deactivate NAV/BT unlock function

NAV/BT Unlock is activated using one of the three buttons above.

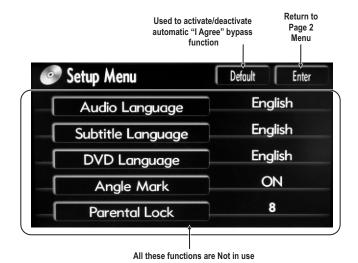
All three buttons have the same function.

NAV/BT Unlock will turn ON/OFF using the buttons above, but will actually start working when you select unlocked source, Map or Phone.

(Applies for activation and deactivation of NAV/BT Unlock).

NAV Unlock may not work on some models.

#### Activate / Deactivate "I Agree" Automatic Bypass Function



#### About "Video Unlock" Function (operable while in motion)

In order to exit out of the Key Code screen, you need to enter a code. No other buttons will allow you to exit out of this screen except for entering the code. In order to exit without unlocking video playback while in motion feature, you need to enter Code 0000. In order to unlock video playback while in motion feature you need to enter Code 2486.

This feature will activate "iPod Video Out" as well as factory DVD source if present.

Code 0000 - Return to "iPod Out" mode without "Video Unlock"

Code 2486 - Activate "Video Unlock" and automatically switch to "iPod Video Out"



# LICENSING AGREEMENT, DISCLAIMERS AND LIMITED WARRANTY VAIS TECHNOLOGY, LLC

### LICENSE AGREEMENT

VAIS TECHNOLOGY- SoundLinQ (SLU), (SLI), (SLX), (SLS), (SLXI), (SLS) and SoundLinQ2 (SL2i),(SL2x),(SL2s),(SL2xmt),(SL2Vi),(SL2iC) for U.S.A. (hereinafter referred to as 'PRODUCT') and its related software

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#### 2. OPERATIONAL WARNING AND SAFETY INSTRUCTIONS.

IMPORTANT NOTICE: YOU SHOULD READ AND FAMI LIARIZE YOURSELF THOROUGHLY WITH THE FOLLOWING INFORMATION PRIOR TO INSTALLING AND USING THE – SoundLinQ (SLU), (SLI), (SLS), (SLS), (SLSI), (SLSI) or SoundLinQ2 (SL2i), (SL2x), (SL2x) (SI2xmt), (SL2Vi), (SL2iC) and its related software (THE "PRODUCTS").

IN ADDITION, YOU MUST CAREFULLY READ AND FOLLOW THE INSTALLATION SCHEMATICS/INSTRUCTIONS FOR THE PRODUCT AND THE VEHICLE IN WHICH IT IS BEING INSTALLED. FAILURE TO FOLLOW INSTALLATION INSTRUCTIONS MAY DAMAGE THE PRODUCT AND THE VEHICLE AND WILL VOID THE PRODUCT WARRANTY AND MAY VOID THE VEHICLE WARRANTY. (A copy of the installation schematics is included with the Product and can also be found on the VAIS TECHNOLOGY website at www.vaistech.com.)

FAILURE TO ABIDE BY THESE OPERATIONAL WARNINGS AND SAFETY INSTRUCTIONS COULD RESULT IN SERIOUS BODILY INJURY OR DEATH. IN ADDITION, FAILURE TO FOLLOW THESE INSTRUCTIONS MAY VOID THE PRODUCT WARRANTY AND COULD BECOME A BASIS FOR LIABILITY ON THE PART OF THE VEHICLE OPERATOR IN THE EVENT OF AN ACCIDENT WHICH RESULTS IN INJURY TO PERSONS OR PROPERTY. UNDER NO CIRCUMSTANCES WILL VAIS OR ITS IMMEDIATE AGENTS OR PRINCIPALS, BE LIABLE, FOR DAMAGES INCURRED TO THE PRODUCTS, THE VEHICLE OR ITS PASSENGERS, OR OTHER THIRD-PARTIES AS A RESULT OF FAILURE TO FOLLOW VAIS'S INSTALLATION INSTRUCTIONS.

# A COPY OF THE 'OPERATIONAL WARNINGS AND SAFETY INSTRUCTIONS' IS TO BE KEPT WITH THE VEHICLE AT ALL TIMES.

#### 3.DISCLAIMER AND LIMITATION OF WARRANTIES.

(A) EXCEPT AS OTHERWISE CONTAINED HEREIN, the PRODUCTS and related documentation are provided to you, "AS IS". IN NO EVENT SHALL VAIS BE LIABLE FOR ANY DAMAGES, CLAIM OR LOSS INCURRED BY YOU (INCLUDING WITHOUT LIMITATION, COMPENSATORY, INCIDENTAL, INDIRECT, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, LOST PROFITS, LOST SALES OR BUSINESS, EXPENDITURES, INVESTMENTS, OR COMMITMENTS IN CONNECTION WITH ANY BUSINESS, LOSS OF ANY GOODWILL, OR DAMAGES. THE TERM 'INCIDENTAL DAMAGES' REFERS TO THE EXPENSES OF TRANSPORTING THE PRODUCTS TO THE VAIS SERVICE CENTER, LOSS OF THE END-USERS [ORIGINAL PURCHASER'S] TIME, LOSS OF THE USE OF THE PRODUCT, BUS FARES, CAR RENTALS OR OTHER COSTS RELATED TO THE CARE AND CUSTODY OF THE PRODUCT. THE TERM 'CONSEQUENTIAL DAMAGES' REFERS TO THE COST OF REPAIRING OR REPLACING OTHER PROPERTY, WHICH IS DAMAGED WHEN THIS PRODUCT DOES NOT WORK PROPERLY, RESULTING FROM THE USE OR INABILITY TO USE THE PRODUCTS, INCLUDING ANY DAMAGES INCURRED DUE TO THE NEGLIGENT OPERATION OF A MOTOR VEHICLE, IN CONJUNCTION WITH THE USE OF SAID PRODUCTS. THE END-USER ACKNOWLEDGES ITS RESPONSIBILITY FOR THE USE OF THE PRODUCT. THE ADDITION OF VAIS PRODUCTS AND ANY AFTER-MARKET EQUIPMENT MAY ENHANCE THE VALUE OF A VEHICLE OR CAUSE A THIRD-PARTY TO ILLEGALLY ATTEMPT TO REMOVE THE PRODUCTS AND AFTER-MARKET EQUIPMENT. VAIS DISCLAIMS ANY LIABILITY RELATED TO SUCH THEFT AND POTENTIAL DAMAGE TO PROPERTY. IT IS THE END-USERS RESPONSIBILITY TO PROTECT ITS OWN PROPERTY.

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YOU, THE END-USER, OR ANY OTHER DRIVER OF THE VEHICLE, IS SOLELY RESPONSIBLE FOR THE SAFE OPERATION OF THE VEHICLE AND THE SAFETY OF BOTH YOU AND THE PASSENGERS. FOR SAFETY PURPOSES, THE PRODUCT SHOULD NOT BE USED FOR THE DRIVER'S ENTERTAINMENT, WHILE THE VEHICLE IS BEING DRIVEN. SUCH USE COULD BE A DISTRACTION TO THE DRIVER, WHICH COULD CAUSE AN ACCIDENT LEADING TO SERIOUS INJURY OR DEATH. IF YOU, THE END-USER ALLOW ANOTHER PERSON TO USE THE VEHICLE, IT IS YOUR RESPONSIBILITY TO THOROUGHLY BRIEF THAT OTHER USER, ON THE SAFETY REQUIREMENTS FOR OPERATING THE VEHICLE AND THE PRODUCTS INSTALLED THEREIN.

(B) SAID DISCLAIMERS SHALL APPLY TO THE USE OF SAID PR ODUCTS, EVEN IF VAIS HAS BEEN INFORMED OF, KNEW OF, OR SHOULD HAVE KNOWN OF THE LIKELIHOOD OF SUCH DAMAGES. THIS LIMITATION APPLIES TO ALL CAUSES OF ACTION IN THE AGGREGATE, INCLUDING WITHOUT LIMITATION: BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, MISREPRESENTATION AND OTHER TORTS. IF VAIS'S WARRANTY DISCLAIMER OR LIMITATION OF LIABILITY SET FORTH IN THIS AGREEMENT SHALL, OR FOR ANY REASON WHATSOEVER, BE HELD UNENFORCEABLE OR INAPPLICABLE, YOU AND ANY OTHER END USER AGREE THAT VAI S'S LIABILITY SHALL NOT EXCEED (50%) OF THE PRICE PAID FOR THE ENCLOSED VAIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty Disclaimer and Limitation of Liability shall not be applicable to the extent that any federal, state or local law, which cannot be preempted, prohibits any provision of this Warranty.

(C) Some States/Provinces or other governmental jurisdictions (such as cities) may have laws that prohibit the operation of a video screen within the sight of the Driver. If you have purchased such a product, you should use the product only in locations where it is legal to do so, and if you do use the product, set up the screen only where it may be visible to passengers only. Although VAIS strongly recomm ends that Products not be used while the vehicle is in motion, it is your responsibility to determine whether the product can be used in any given location. Any use of the PRODUCTS where it is illegal to do so, may be used against you as evidence of negligence in the event of an auto accident or other traffic infraction.

# 4. THIRTY (30)- DAY MONEY BACK WARRANTY ONLY IF PURCHASED DIRECT FROM VAIS.

Any Product purchased directly from VAIS, referencing a **Return Authorization Number** (RAN) during the Thirty-(30) day period following shipment by VAIS, may be returned for a full refund of the purchase price actually paid, only if you have received damaged, defective or incorrectly shipped merchandise. The RAN number may be obtained from **VAIS's Customer Support at** (720) 733-2348, and is valid for only thirty- (30) days from its issuance. Said RAN must be noted on the outside of the returned PRODUCTS' packaging. The PRODUCTS must be returned in its original packaging, intact, without any evidence of tampering with the PRODUCTS or physical damage caused by the Customer (End-User).

WE WOULD STRONGLY RECOMMEND THAT THE ITEM BE SHIPPED INSURED, SINCE THE RISK OF LOSS DURING SHIPPING IS WITH THE END-USER. Re-stocking Fees may apply. Damage Fees if deemed caused by the End-User may apply. SHIPPING AND HANDLING OF THE END-USER IS NOT REFUNDABLE AND MUST BE PREPAID, FOR THIS WARRANTY TO BE APPLICABLE. END-USER SHALL ASSUME ALL RISK OF LOSS FOR THE SHIPPING OF THE PRODUCTS TO VAIS. PLEASE ALLOW UP TO EIGHT (8) WEEKS FOR VAIS TO CREDIT YOUR ACCOUNT.

#### 5. LIMITED WARRANTY.

VAIS warrants that the PRODUCTS will be free from defects in materials and workmanship for a period of ONE (1) YEAR from the date of purchase. VAIS'S sole obligation under this warranty is to repair or replace at VAIS'S option, any PRODUCTS that VAIS shall have determined to be defective. Any replacement of parts, shall at the option of VAIS and at no additional charge to the enduser, be new or rebuilt/re-engineered replacement parts. Any replacement of PRODUCTS shall be with new or remanufactured equivalent PRODUCTS. The End-User is responsible for all shipping costs to VAIS, in connection with warranty service. VAIS will not be liable for any defects arising out of any modification of the PRODUCTS, or misuse, neglect, improper installation not in accordance with the specifications provided byVAIS, or if the product is used in violation of any applicable local, state or federal laws. It is the End Users responsibility to ascertain the existence and applicability of any local laws to the operation of the PRODUCTS, in any location where the PRODUCTS are being used. other causes beyond Seller's reasonable control.

#### A. WHO PERFORMS VAIS TECHNOLOGY'S WARRANTY COMPLIANCE.

VAIS Technology's professional technical department will perform VAIS warranty obligations.

#### B. WHAT YOU MUST DO.

To obtain warranty performance, you must take the PRODUCTS, or deliver the PRODUCTS freight prepaid, to a VAIS Technology Authorized Service Center. If shipped, the PRODUCTS must be packaged so that it is protected from possible shipping damage. VAIS Technology will ship the PRODUCTS to you when warranty performance is completed. VAIS Technology will pay for shipping the PRODUCTS to you, if the product was repaired under the warranty and the Product was received by the Service Center during the warranty period, in which case the Product will be returned to you freight prepaid by VAIS. You must present to the Service Center, or include with your shipment, a dealer's bill of sale, or other original evidence, showing the date and place of purchase and describing the Product purchased to establish warranty eligibility. Be sure to include your return address and a written description of the problem and a daytime telephone number where you can be reached should the need arise.

SHIP TO: VAIS Technology

13792 Compark Blvd., Unit #125

Englewood, CO

80112

ATTENTION: SERVICE DEPARTMENT

For your own protection, you should obtain a proof of delivery receipt. Return shipping (that is, shipping back to the customer following repair or replacement), will be paid by the Seller unless repair or replacement is determined not to be covered by the warranty.

C. WHAT THE WARRANTY DOES NOT COVER. VAIS shall have no liability or obligation to Purchaser with respect to any PRODUCTS requiring service during the warranty period which is subjected to any of the following: abuse, improper operation, negligence, accident, modification, improper connections, failure of the end-user to follow the operating procedures outlined both herein, and in any user's manual, attempted repair by non-qualified personnel, Company or Association; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. VAIS excludes from warranty coverage Products which have not been sold by VAIS or an Authorized VAIS Deale r to the Purchaser. VAIS also excludes from warranty coverage Products sold outside of the United States. All wires and connectors furnished with, or as part of the PRODUCTS is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the PRODUCTS.

#### Other Items Not covered Pursuant to this Warranty:

- 1. Damage occurring during shipment of the product to VAIS for repair (claims must be presented to the carrier);
- 2. Any cost or expense related to the removal or reinstallation of the product;
- 3. Any Products which have been adjusted, altered or modified without VAIS's consent;
- Any Products that has been determined to contain an excessive amount of dust or dirt and any product that contains any
  other contaminants including liquid or foreign objects.

REPAIR OR REPLACEMENT AS PROVIDED IN THIS WARRANTY IS THE PURCHASER'S EXCLUSIVE WARRANTY REMEDY. IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE APPLICABLE PARTS WARRANTY PERIOD AND NO PERSON, COMPANY OR ASSOCIATION (INCLUDING AUTHORIZED DEALERS) IS AUTHORIZED TO ASSUME FOR VAIS ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THE PRODUCT.

D. ALL WARRANTIES EXPRESS OR IMPLIED, ARE HEREBY DISCLAIMED BY VAIS, AND ANY SUCH WARRANTY IS DEEMED VOID. IN THE EVENT THE END-USER ATTEMPTS TO MODIFY THE PRODUCT OR PRODUCTS IN ANY WAY.

In addition, some states, do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may have other rights, which may vary, from state to state. THE ABOVE WARRANTY TERMS AND CONDITIONS ARE VALID ONLY IN THE U.S.A.

#### IMPORTANT STEPS TO SAFEGUARD YOUR DATA AND PROPERTY:

Be sure to remove all third-party after market equipment, options, alterations, and attachments not warranted by VAIS Technolog y before sending the Product to VAIS for warranty service. **VAIS IS NOT LIABLE FOR ANY LOSS OR DAMAGE TO THESE ITEMS**.

#### 6. OTHER PROVISIONS:

- A. INDEMNIFICATION OF VAIS, ITS AGENTS AND EMPLOYEES. By Purchasing, Installing and Using the Products, You, the End-User, agree to indemnify, defend and hold harmless, VAIS, and its Affiliates, Directors, Officers, Agents and Employees from any Liabilities, Damage, Loss, Claim and Expense (including reasonable Attorney's Fees) arising out of the installation and use of the Products.
- B. <u>GOVERNING LAW</u>. THIS AGREEMENT, and all Purchases hereunder shall be governed by, and construed under the laws of the State of Colorado, without regard to conflicts of law rules. You agree that the Courts of Colorado shall have exclusive jurisdiction over the Parties, for all disputes. Venue shall lie exclusively in either: (i) Arapahoe County District Court; or the U.S. District Court, District of Colorado.
- C. NOT FOR RESALE NOR EXPORT ASSURANCES. You, the End-User certifies and agrees that the Products are being Purchased for the End-Users own use, and not for resale. The End-User further agrees that he/she/it will not remove components from Product for resale, unless he/ she/ it becomes certified as an official dealer of VAIS and enters into the appropriate 'Distrib ution Agreements' required by VAIS technology. The End-User further agrees that neither the software, nor any other technical date received from VAIS, nor the direct Product thereof, will be exported outside the United States, except as authorized and as permitted by VAIS and in accordance with the laws and regulations of the United States. If the software or Products rightfully obtained by you outside of the United States, you agree that you will not export the Software, Products, nor other technical data, received from VAIS; except as authorized and as permitted by VAIS, and in accordance with the laws and regulations of the United States. VAIS and the End-User recognize that violation of these provisions will result in damages to VAIS, in a substantial amount, which is not easily determined. If these provision are violated, the End-User shall be liable to VAIS in the amount of \$100/day, as liquidated damages and not as a penalty, commencing with the first d ay in which the end-user violates this provision and ending on the day in which such Products or its parts are recovered by VAIS.
- D. FORCE MAJEURE. VAIS Technology shall not be liable for any delay or failure in performance caused by or resulting from acts of God, fire, flood, storms, earthquakes, tornados, other acts of nature, any accidents, riots, wars, government intervention, embargoes, strikes, labor difficulties, equipment failures, or any other causes beyond the control of VAIS Technology. Quantities are subject to av ailability. In the event of shortage, VAIS Technology may allocate sales and deliveries in its sole discretion.
- E. WAIVER, Failure of VAIS Technology to insist upon strict performance of any provisions hereof shall not be deemed a waiver of its right and remedies.
- F. <u>SEVERABILITY:</u> In the event that any of the provisions, or portions thereof, of this Agreement are held to be unenforceable or invalid by any court or tribunal of competent jurisdiction, the validity and enforceability of the remaining provisions, or portions thereof, shall not be affected thereby, and effect shall be given to the intent manifested by the provisions, or portions thereof, held to be enforceable and valid.
- G. <u>CONSTRUCTION:</u> Throughout this Agreement the singular shall include the plural, and the plural shall include the singular, and masculine shall include the feminine wherever the context so requires.
  - H. COMPETENCY OF THE PARTIES. Each party is legally competent and fully authorized to execute this Agreement.
- I. OPPORTUNITY TO REVIEW AGREEMENT WITH COUNSEL OF PARTIES OWN CHOOSING. You, the End-User acknowledge that YOU have had every right to consult a licensed attorney, and have done so to the extent of your desires, prior to entering into this Agreement, and: (a) has fully and carefully read and considered this Agreement prior to its execution; (b) has been sent to, or has had the opportunity to be fully apprised by his or her attorney of the legal effect and meaning of this document and all of its terms and conditions; (c) has had the opportunity to make whatever investigation or inquiry he/she deems necessary or appropriate in connection with the subject matter of this Agreement; (d) has been afforded the opportunity to negotiate as to any and all terms of this Agreement; and (e) is executing this Agreement voluntarily, free from any undue influence, coercion, duress or fraud of any kind.
- J. <u>BINDING EFFECT:</u> Upon execution, this Agreement shall be binding and fully enforceable, and shall inure to the benefit of the parties hereto, their successors, personal representatives and heirs.
- K. <u>NOTICES:</u> All notices, as may be required by this Agreement, shall be sent to the respective parties at the addresses set forth below. Appropriate registered or certified mailing to the parties may modify the place of notice.
- L. <u>ENTIRE AGREEMENT</u>. These terms and conditions constitute the entire and exclusive agreement between you, the End-User and VAIS Technology, concerning the Products, and your purchase hereund er, and supercede all statements or other agreements, whether oral or written, between you and VAIS Technology. No change in this Agreement shall be effective, unless agreed to in writing by bot h, you, the end-user and VAIS.

IF YOU DO NOT AGREE WITH THESE TERMS, PLEASE RETURN THE VAIS PRODUCTS (INCLUDING THE SOFTWARE\* AND ANY WRITTEN MATERIALS) IN ORIGINAL CONDITION, AND IN ORIGINAL PACKAGE (INCLUDING SHIPPING BOX, AND ALL PACKAGING BELONGINGS USED FOR SECURE SHIPPING) WITHIN FIVE (5) BUSINESS DAYS OF RECEIPT OF THE PRODUCTS, TO THE PLACE FROM WHICH YOU PURCHASED THEM, FOR A FULL REFUND OF THE PURCHASE PRICE OF THE VAIS PRODUCTS.